1. Lean is an operational excellence strategy that enables people, and organizations, to change for the better.
   a. True
   b. False

2. Lean’s greatest value lies in the development of ________________.
   a. Processes
   b. People
   c. Value Stream Maps
   d. Standard Work

3. These two principles make up the two pillars of the so-called “Lean House.” Select the two correct answers.
   a. Respect for People
   b. Going to Gemba
   c. Continuous Improvement
   d. Genchi Genbutsu

4. Lean is primarily a waste reduction methodology with little attention given to improving the quality and stability of processes.
   a. True
   b. False

5. Lean can be successfully used in the following industries. Select all that apply.
   a. Manufacturing
   b. Healthcare
   c. Service
   d. Government